

Complaint Form

(place:), (date:) 20....

Addressee:

paterns
Katzber Maciej Mikołajczak
ul. Kwiatowa 7/4
02-579 Warszawa

COMPLAINT FORM

CUSTOMER DETAILS:

Full name:

Address:

E-mail:

Tel.:

Bank account No.:

SUBJECT OF COMPLAINT:

Date of purchase:

Product name:

Invoice No. / Order No.:

Total value of product: PLN

NOTICE OF COMPLAINT *(please describe the faults and how they were found):*

Date when the faults were found:

REPAIRS/CUSTOMER'S REQUEST:

- (___) replacement with another product - free of faults,
- (___) removal of faults,
- (___) reduction in price,
- (___) withdrawal from contract.

.....

.....

Signature

SELLER'S NOTES – DECISION REGARDING THE COMPLAINT

The complaint has been accepted/turned down due to the following reasons:

Date when complaint was received

Person reviewing complaint

Date when complaint was reviewed

Further complaint procedure – information for customer