



RETURN FORM

Dear Customer,

Thank you for purchasing products from 366 Concept.

You have the right to cancel your Order (only products available on stocks, marked as “quick delivery”) made via our website (shop.366concept.com), by phone or email. The cancellation period will expire after 14 days from you acquires physical possession of the Goods. To exercise your right to cancel, you must inform us of your decision to cancel by contacting us by email or telephone before the cancellation period has expired.

When making a return or exchange, please complete the following steps:

1. Contact our Customer Service at hello@366concept.com or +48 533 326 366.
2. Pack the item and any included parts in the original packaging.
3. Insert this return form, filled and signed into the package.
4. Follow the instructions given by our Customer Service.

Yours,

366 Concept Customer Service

Please fill in the following fields:

Customer Name:..... Order / Invoice Number:.....

Date of recei:.....

List of products to return/exchange:

No.	Product Name	Qty. Ordered	Qty. Returned	Reason / comment
1.				
2.				
3.				
4.				

Account owner:

Account IBAN number: _____

LEGAL NOTIFICATION: Goods that are ‘made to order’ are excluded from our standard cancellation policy and therefore only the products that are available on stocks (marked on the website as “Quick delivery”) are allowed to be returned. you should only place your Order if you are sure that the item and finish is right for your needs. This does not affect your statutory rights.