

Bohèmi soul

COMPLAINT FORM

First name and last name _____
Order number _____
Telephone / e-mail _____
Tour address _____
Your account number _____
Date of purchase _____
Date of return application _____

Reason for return _____

RECLAMATION

Product Name _____
Colors / short description _____

Complaints procedure:

1. Returns should be sent in writing along with the product and the receipt to BOHEMISOUL ul. Plonowa 24s/1 05-500 Nowa Wola, Piaseczno, Poland.
2. The goods should be new, without any signs of use.
3. The goods should be protected from damage during transportation. We're not responsible for defects that occurred during transportation resulting from improper packaging of sent products.
4. The shipping cost is covered by the buyer.
5. The seller is obligated to investigate a return within 14 days from the date of receiving it and to inform the buyer about the decision.

CUSTOMER'S LEGIBLE SIGNATURE